



CLIENT SATISFACTION IS CRITICAL TO SUCCESS.

ShipMatrix® solutions provide you with the ability to ensure your clients' satisfaction by facilitating accurate chargeback for direct expenses and attention to reduced shipping costs.

The recent events involving the billing practice for travel expenses by CPA firms have created an urgency for all professional firms (lawyers, accountants, engineers, consultants) to accurately allocate all direct expenses including shipping charges to your clients.

ShipMatrix offers user-friendly software to accurately and efficiently allocate express shipping charges to your clients. Developed by transportation experts, *ShipMatrix* shipment visibility solutions are designed to ease many of the challenges facing your firm, including managing shipping costs, streamlining and allocation processes, and maintaining strong client relationships.

Regardless of your business size, *ShipMatrix* solutions will create significant value by providing you with the ability to monitor shipment status, maintain historical shipping data on confidential documents, and measure carrier performance, all of which play a key role in your ability to manage your client's needs.

SHIPMENT VISABILITY SOLUTIONS:

ShipMatrix's innovative shipment tracking and reporting functionality enables you to monitor on-time performance, lost packages, and exceptions and provides you with the tools to take action, such as filing for guaranteed service refunds, processing claims for lost or damaged packages, and sending package delivery status notifications.

In addition, *ShipMatrix Invoice Reader* is a sophisticated software application that simplifies the process of reading and auditing electronic invoices, and allocating correct charges to internal departments or clients.

ShipMatrix solutions offer many value added features, including:

- ✓ Compatibility with UPS, FedEx, DHL/Airborne, and USPS shipping data
- ✓ Single or multiple site capabilities
- ✓ Multi-carrier capacity
- ✓ Compatibility with virtually any shipping system

Best of all, *ShipMatrix*'s short implementation time enables you to address your shipment visibility needs today. And with a low cost of ownership and rapid return on investment, no shipping department should go without it.



Accurate Chargeback • Enhance Client Satisfaction • Reduce Shipping Costs

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