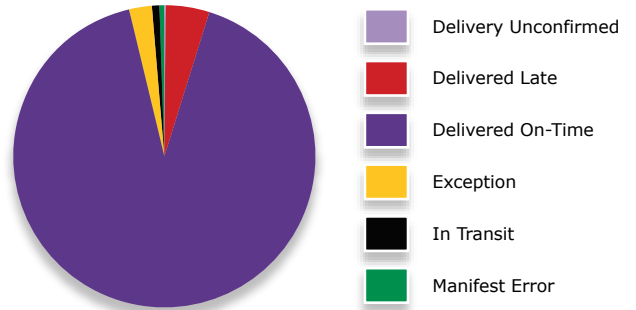


Carrier Performance Analysis

Below are actual test results for one of ShipMatrix, Inc.'s Fortune 500 customers. This customer had released their right to file for Guaranteed Service Refunds (GSR). However, they were able to claim a penalty from the carrier if on-time delivery performance fell below 98%. The reports returned from the carrier showed a total service level of over 99%. This chart identified their actual results for a one-month period of time.

Status	Count	Percent
Delivery Unconfirmed	506	0.13%
Delivered Late	17,810	4.68%
Delivered On-Time	347,803	91.42%
Exception	9,289	2.44%
In Transit	3,039	0.80%
Manifest Error	1,986	0.52%
Total Packages	380,433	



Lots of late packages. Lots of unhappy customers. Lots of money wasted.

Accounting Analysis

Manifest Errors: These are package records transmitted via the PLD billing file sent daily to the carrier. The carrier invoices you for these packages, yet no package is shipped. These claims are not considered a GSR, so you can file for the return of funds.

In Transit: These packages have no delivery confirmation. Some may be lost, delivered but not confirmed as a completed delivery, or incorrectly delivered. First you need to determine delivery and, if lost, begin the claims process.

Status	Eligibility	Count	Amount
In Transit	Possible	3,039	\$19,415.56
Manifest Error	Eligible for refund	1,986	\$9,365.14
Eligible for Refund if no GSR restriction	Eligible for refund	8,261	\$44,060.53

Wouldn't it be nice to save this much money EVERY MONTH?

Why are you waiting? Contact them now! 724-934-9400